

Preparing for Online Classes

Usage and Supports of ICT Systems at UTokyo

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Division for Information and Communication Systems;
Information Technology Center;
Center for Research and Development of Higher Education;
Common Supporters (Student Staff Team),
the University of Tokyo

To attend online classes at UTokyo, You are required to use ICT systems provided by us. Please prepare well in advance to be ready by time for the start of the semester.

Check here

utelecon: Online Class / Web Conference Portal Site @ the University of Tokyo



<https://utelecon.adm.u-tokyo.ac.jp/en/oc/>

When you access "utelecon," the portal site for online class / teleconference at UTokyo, you will get to know the list of ICT systems and the procedure for using them. Be sure to check the information on this portal site, as you will have to follow the UTokyo-specific procedure.

► Major educational ICT systems in UTokyo

- UTokyo Account
- UTAS
- ITC-LMS
- Zoom
- Webex
- UTokyo WiFi
- ECCS Cloud Email (G Suite)
- UTokyo Microsoft License (Microsoft 365)
- ECCS Terminals

If you have any problems

utelecon Support Desk



<https://utelecon.adm.u-tokyo.ac.jp/en/supports/>

If you have any problems or concerns about online classes, please feel free to contact utelecon Support Desk. "Common Supporters" (student staff) will help you solve the problems.

► Sample Questions:

How to join an online class?, Who do I contact about xxx?, How to download today's lecture materials? etc.

► For more details, please check on the webpage.

You have 3 ways to contact us: text-chat, Zoom, and email form.

You should access the "utelecon" page to check the opening hours, usage, and precautions for each contact.